

Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

Business Connexion (Pty) Ltd
Business Connexion Park
1021 Lenchen Avenue North
Centurion
Pretoria
Gauteng
0157
South Africa

Holds Certificate No:

ITMS 676240

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

Please see scope page.

For and on behalf of BSI:



Matt Page, Senior Vice President, EMEA Assurance

Original Registration Date: 2018-02-07

Latest Revision Date: 2026-01-12

Effective Date: 2024-02-21

Expiry Date: 2027-02-06

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...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at www.bsigroup.com/ClientDirectory

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at Seventh and Eighth Floors, The Acre, 90 Long Acre, London, WC2E 9RA, UK.

A Member of the BSI Group of Companies.

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Registered Scope:

The Integrated Management System (IMS) covers the provision of ICT Services by BCX Operate, including

- * Cloud Services (managed and self-managed)
 - * Infrastructure as a Service (storage, backup and compute) hosted on-premise at BCX Data centres and at 3rd party data centre providers, supporting operations for customers in South Africa. Physical, technical, and administrative controls are implemented in these environments
 - * Platform as a Service; and
 - * Managed Services including Operating System Support, Active Directory, Database as a Service support, Security services, Disaster Recovery as a Service, Monitoring and Reporting on a subscription basis.
- These services are supported by Shared Services business units, including HR, Procurement, Finance, Risk and Compliance, Legal, and Internal IT.

Previous Certificate Expired on 06.02.2024

RA Audit Conducted on 01.12.2023



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Location	Registered Activities
Business Connexion (Pty) Ltd Business Connexion Park 1021 Lenchen Avenue North Centurion Pretoria Gauteng 0157 South Africa	The provision of support and maintenance of physical security, infrastructure and operations.
Business Connexion (Pty) Ltd Computer Room NDC 1 International Business Gateway Park 12A Challenger Avenue Midrand Gauteng 1685 South Africa	The provision of support and maintenance of physical security, infrastructure and operations.
Business Connexion (Pty) Ltd Computer Room BCX NDC 2 International Business Gateway Park 114 Elizabeth Road 1685 Midrand South Africa	The provision of support and maintenance of physical security, infrastructure and operations.
Business Connexion (Pty) Ltd Belville Belville 1 90 Durban Road Belville Cape Town Western Cape 7505 South Africa	The provision of support and maintenance of physical security, infrastructure and operations.

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Location	Registered Activities
Business Connexion (Pty) Ltd Belville 2 Belville 2 90 Durban Road Belville Cape Town Western Cape 7505 South Africa	The provision of support and maintenance of physical security, infrastructure and operations.
Business Connexion (Pty) Ltd Hartebeeshoek Hartebeeshoek Data Centre R400 Hartebeeshoek North West 0182 South Africa	The provision of support and maintenance of physical security, infrastructure and operations.
Business Connexion (Pty) Ltd La Lucia DFH 1 7 Cranbrook Crescent La Lucia Office Estate Umhlanga Kwazulu-Natal 4153 South Africa	The provision of support and maintenance of physical security, infrastructure and operations.
Business Connexion (Pty) Ltd La Lucia DFH 2 La Lucia DFH 2 7 Cranbrook Crescent La Lucia Office Estate Umhlanga Kwazulu-Natal 4153 South Africa	The provision of support and maintenance of physical security, infrastructure and operations.

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Location	Registered Activities
Business Connexion (Pty) Ltd Telkom Hub Telkom Hub, Telkom Park 61 Oak Avenue Techno Park Centurion Gauteng 0140 South Africa	The provision of support and maintenance of physical security, infrastructure and operations.
Business Connexion (Pty) Ltd Telkom Nexus, Telkom park 61 Oak Avenue Technopark Centurion Gauteng South Africa	The provision of support and maintenance of physical security, infrastructure and operations.

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